**CAMPUS OPERATIONS:**

**What has Baker College done in response to the COVID-19 Pandemic?**
The health, safety, and wellbeing of our campus community is our top priority. Baker College continues to monitor the situation and is working closely with the Michigan Governor's Office, Michigan Department of Health, and our local campus Health Departments, as well as following the guidance of the CDC. Baker College has established a Pandemic Response Team that is meeting regularly to review the latest developments and make plans for safely returning to campus. The College has provided additional information and resources on its [Coronavirus (COVID-19) Updates](#) web page.

**Are the Baker College campuses closed?**
Baker College campuses are currently open to approved employees, students, and visitors. We are currently in Phase II of our reopening plan and anticipate staying in this phase for the Spring 2021 semester. BC will communicate additional campus access for employees and students once it is available. Our residence halls will continue to house students for Fall and Spring semesters.

**What is being done to clean and disinfect?**
Baker College is currently performing a complete cleaning and disinfecting of all of our campuses in preparation for faculty, staff, and students returning at some future point. We have created enhanced cleaning and disinfecting protocols that especially include our most commonly touched surfaces.

**What is the status of upcoming events?**
Some events have been moved to the virtual environment. All other events have been postponed or canceled until further notice.

**Is the bookstore open?**
Barnes & Noble is available online at [www.baker.bncollege.com](http://www.baker.bncollege.com). The campus bookstores are currently not open.

**STUDENTS:**

**What are the plans for Spring Semester classes?**
BC has announced that the majority of our lecture-based courses will be delivered in a synchronous, virtual format. Similar to Fall semester, lab sections will continue to be offered in-person at the BC campuses. The Spring semester will be starting on January 18, 2021 (one week later). On-ground classes will not begin until January 19, due to the Martin Luther King, Jr. Holiday. The Spring Break week has been removed from the schedule to allow us to still finish the 16-week semester on May 8.

**What are the plans for Summer Semester classes?**
We have postponed registration for Summer Semester at this point. We will continue to monitor the pandemic and make an announcement on the Summer schedule as soon as we are able.

**What if I need to get library resources from off campus?**
Students may access Baker College library resources 24/7, even when the campus is closed. Use your library card number to access the online resources.
Frequently Asked Questions

To find your library card number, log into MyBaker and click Login Assistance. Find your Library Number in the Account Information section.

To find the Baker College Library online:
Go to MyBaker > Department Resources > Academic Resource Center > Library

Quick Links:
  ASK US  Research Guides  Online Resources  APA Help guide

Is tutoring still available?
Yes, our Virtual Academic Resource Center offers Tutoring Services that are available to all students. Our team of professional tutors and consultants are here to assist all Baker students by providing two online appointment options to suit your needs: asynchronous and synchronous. Click here to learn about your tutoring options and for instructions on how to get started. If/When the College opens for in-person courses, our campus-based Academic Resource Centers will also be open to assist you.

Where do I get information about my work experience?
We are continuing to offer Work Experience courses as normal. Eligible courses have made alternative academic options available. Our Career Specialists can assist with locating and securing both on-site and virtual work experience opportunities. Students with questions about course requirements or available opportunities should contact the Career Resource Center at (248) 276-8216 or at careerresourcecenter@baker.edu.

Are advising services available?
The Academic, OneStop and Financial Aid Advisors are still available to assist students during our regular business hours. Students can contact their academic advisor directly through email or by calling their advisor's direct line. OneStop and Financial Aid are available through email, phone, or chat. Students can also request a video meeting with their academic advisor or OneStop. Please visit services.baker.edu for the OneStop hours/contact information.

How do I make a payment on my student account?
Detailed instructions can be found at the following web page: Article - Make a Payment

Additionally, payments can be mailed to the following address:
Baker College
Accounts Receivable Processing Center
PO Box 77000
Owosso, MI 48867

Are students able to use computers and printers on campus?
Computer labs and printers are available for students that are already on campus for in-person classes or labs.

Are there study spaces available for students on campus?
No, only students attending scheduled in-person classes or labs are allowed on the BC campuses.
Are Counseling, Disability and Health Services available for students?
Our Disability Services Specialist is available by emailing disability_specialist@baker.edu or by calling 989-729-3362. More information regarding the services Baker College offers can be found by clicking here.

Personal counseling services are not available by Baker College, however, we have several healthcare resources available online according to your campus location.

How many students will be allowed in a classroom/lab to maintain social distancing?
The College has identified the maximum number of students that can occupy a classroom or lab based upon 6 feet of social distancing recommendations. In most cases, the number of students within the classroom will be well below this maximum.

Will occupancy in housing be adjusted in any way?
Baker College has put in place many protocols to ensure a safe residence hall experience. The number of students per room is not expected to be adjusted.

Will health screens be required?
Yes, all employees, students, and guests will need to complete a health screening each day prior to entering campus.

What happens if I do not pass a health screening while on campus?
If you have symptoms of COVID-19 or have been exposed to someone with COVID-19, you will not be able to come on campus. You should remain at home and contact your academic advisor for further instructions.

What should I do if I suspect someone on campus, or in housing, may be sick and not reporting their illness?
You can contact your local Campus Safety Department to make a report.

My parents lost their jobs due to COVID-19, can anything be done to help me financially?
If your family has experienced a significant decrease in income in 2020, or if you’ve experienced an increase in medical expenses, you can request a financial aid re-evaluation. Please review our Financial Aid Re-evaluation knowledge base article and submit a request to determine if you qualify for additional financial aid assistance.

EMPLOYEES:

When will I be able to report to work on campus?
We continue to monitor the Governor’s Executive Orders to stay in compliance with safe practices in returning to work on campus. We will provide as much notice as possible, in communicating dates that employees will be returning to work on campus.

How do I prepare to return to work?
We recommend reviewing the materials available at www.baker.edu/coronavirus.
What if I need to visit campus to pick up files, mail, or materials?
Contact your direct supervisor and campus president to request access to campus to obtain any items that are necessary to perform your current functions. All non-essential visits should be postponed until further notice.

Are employees allowed to continue business travel?
No. All business travel has been canceled unless approved.

What can I do if I am concerned about returning to work?
Contact Dana Clark at dana.clark@baker.edu.

Can I be required to report to work during a disease outbreak?
Employees are expected to return to work based on the return to campus phases, outlined by the Pandemic Response Team, determined by their job responsibilities and following all recommended guidelines. If they cannot return to work, they should submit the leave request outlined in the leave policy and locate on the COVID-19 website.

What should I do if my child's school or childcare center is closed due to the outbreak?
Can I bring my child to work with me?
Children are not permitted to be on campus regardless of available childcare. An employee who is unable to work due to childcare availability should reach out to Dana Clark at dana.clark@baker.edu.

What do I do if I don't receive the Self-Certification Health Screening submission email?
Check your All Mail, Spam, or Promotions folder if you do not receive an email in your Inbox after completing the COVID-19 Self-Certification Health Screening.

Can student employees continue to work on campus?
Student employees can return to work based on the return to campus phases, outlined by the Pandemic Response Team, determined by their job responsibilities and following all recommended guidelines.

PROSPECTIVE STUDENTS AND PARENTS:

What if I have questions about Baker College or want to speak with an admissions representative?
You can reach on admissions advisor at (855) 487-7888 or visit www.baker.edu/visit/.

I don’t understand how to send in my transcripts because my high school is closed. What do I do?
Most high schools have information posted on their websites as to the procedure to get your transcripts. You may also submit the request through Parchment at Parchment: Digital Credential Service.
Frequently Asked Questions

My high school is considering switching to a different grading system, such as pass/fail or credit/no credit. Will this affect my application?
This will not have any bearing on your application. Baker College is actively reviewing schools that are moving to pass/fail for the final semester and making GPA accommodations accordingly.

Because my SAT or ACT retake has been canceled due to the coronavirus, how does this impact my admission to Baker College?
It does not affect your application at all. Baker College has adjusted our requirements to review test scores or earned GPA.

HEALTH AND WELLNESS GUIDELINES:

What is Covid-19?
COVID-19 is a respiratory illness caused by a new coronavirus that was first detected in Wuhan, China, late last year. It is not the same as the coronaviruses that cause the common cold, or the viruses that cause seasonal influenza.

What are the symptoms of Covid-19?
People with COVID-19 have had a wide range of symptoms reported – ranging from mild symptoms to severe illness. These symptoms may appear 2-14 days after exposure to the virus:
• Fever
• Cough
• Shortness of breath or difficulty breathing
• Chills
• Muscle pain
• Headache
• Sore throat
• New loss of taste or smell

How does Covid-19 spread?
Experts are still learning about COVID-19, but the virus is thought to spread mainly from person-to-person through respiratory droplets produced when an infected person coughs or sneezes. The U.S. Centers for Disease Control and Prevention (CDC) notes being within approximately 6 feet of someone with the illness for a prolonged period of time or having direct contact with infectious secretions (such as being coughed on) are the most common ways the infection is spread. It is possible the virus can be spread from contact with infected surfaces, but CDC says this is not the main way the virus spreads.

What can I do to protect myself?
The CDC recommends people take the same preventative actions they would for any respiratory disease.

Avoid close contact with people who are sick. Avoid touching your eyes, nose, and mouth. Wash your hands often with soap and water for at least 20 seconds. If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol. Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe. There is currently no vaccine to protect against COVID-19, though researchers are working to develop one.
**Will wearing a facemask protect me?**
In light of new data about how COVID-19 spreads, along with evidence of widespread COVID-19 illness in communities across the country, CDC recommends that people wear a cloth face covering to cover their nose and mouth in the community setting. This is to protect people around you if you are infected but do not have symptoms.

**What should I do if I feel sick?**
If you develop a fever and symptoms such as cough or difficulty breathing, and have been in regular, close contact with a person known to have COVID-19 or if you have recently traveled to an area with ongoing spread of COVID-19, the [CDC advises](https://www.cdc.gov/coronavirus/2019-ncov/index.html) you call ahead to your healthcare professional.